

## **Amendment 412**

### **Contract No. 229944**

#### **To the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System**

This Amendment 412 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 13<sup>TH</sup> day of AUGUST, 2018, by and between Vix Technology (USA) Inc (formerly known as ERG Transit Systems (USA) Inc), a California corporation and wholly owned subsidiary of Vix Mobility Pty Ltd, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit")
2. King County ("King County")
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF")

#### **Recitals**

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.
- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor for the work necessary to complete King County Metro July, 2018 Fare Change. This work is performed per PA-ROF KCM July 1 2018 Fare Change (CR-14361) v2.0 as approved by the Agencies on June 13, 2018.
- C. The Parties agree that the Work necessary to complete fare update will be performed and compensated as described below.

## **Agreement**

### **Section 1.0 Description of Work**

#### **Configuration Data Administration (CDA)**

- 1.1 King Country Metro bus adult fares will be updated to \$2.75. Agencies to provide details on the fare tables to be updated and the changes being made, so Contractor can make these changes in the dev and test (non-RTB) environments.
- 1.2 Peak, offpeak, one zone and two zone fares will be removed from King County Metro fare tables. Agencies to provide details on the fare tables to be updated and the changes being made, so Contractor can make these changes in the dev and test (non-RTB) environments.
- 1.3 The product details for the existing Metro Monthly Vanpool Pass 1 Zone product will be updated with the following (hereby referenced as Metro Monthly Vanpool Pass)
  - (a) Name = Metro Monthly Vanpool Pass
  - (b) Description = Metro Monthly Vanpool Pass
  - (c) Name Variant (12 character length) = KCM VANPOOL
  - (d) Name Variant (20 character length) = KCM VANPOOL
- 1.4 The product details for the existing Metro Monthly Adult Pass Offpeak product will be updated with the following (hereby referenced as Metro Monthly Adult Pass)
  - (a) Name = Metro Monthly Adult Pass
  - (b) Description = Metro Monthly Adult Pass
  - (c) Name Variant (12 character length) = KCM ADULT M
  - (d) Name Variant (20 character length) = KCM ADULT MON
- 1.5 The Metro Monthly Vanpool/Transit Pass 1 Zone bundle name will be updated to Metro Monthly Vanpool/Transit Pass
- 1.6 The Metro Monthly Vanpool/Transit Pass 2 Zone bundle will be removed
- 1.7 The following changes will be made to the Metro Monthly Vanpool Pass 2 Zone product:
  - (a) 'First Purchase Day' and 'Last Purchase Day' will be cleared
  - (b) 'Available for Retail Sale' flag will be cleared
  - (c) 'Autoload permitted' flag will be cleared
  - (d) 'Passenger fare' flag will be cleared

(e) All Passenger Types Issue flags will be cleared

1.8 The following changes will be made to the Metro Monthly Adult Pass Peak product:

(a) 'First Purchase Day' and 'Last Purchase Day' will be cleared

(b) 'Available for Retail Sale' flag will be cleared

(c) 'Autoload permitted' flag will be cleared

(d) 'Passenger fare' flag will be cleared

(e) 'Special fare' flag will be cleared

(f) All Passenger Types Issue flags will be cleared

### **Business Accounts Website**

1.9 The Metro Monthly Vanpool/Transit Pass 2 Zone bundle will be unchecked on the SSB restricted Maintain Business Account Program Rules – Product Rules page

### **Cardholder Website**

1.10 The My Zones – Before We Start static text will be updated. Agencies to provide static text. For example:

Zone fare presets are currently available for some Sound Transit buses. Using the zone presets, you can set up or change default zones for your card. These defaults will allow you to use Sound Transit ORCA transit services without having to select a zone each time you tap your card.

1.11 The static text on the Change Your Zone Presets - 1. View, update Zone Presets will be updated. Agencies to provide text.

1.12 The Change Your Zone Presets - 1. View, update Zone Presets will be updated to only show the Sound Transit zone preset. The King County Metro preset will not be displayed, even if configured.

### **Call Center Website**

1.13 The Add/Update Presets page will be updated to only show the Sound Transit zone preset. The King County Metro preset will not be displayed, even if configured. There will be no change to the WSF vehicle preset.

### **Customer Service Terminal**



- 1.14 The Metro Monthly Vanpool/Transit Pass 2 Zone bundle will be removed from the CST sales list
- 1.15 The Issue New Card screen will be updated so that only one default Agency/zone selection is available, and only Sound Transit will be available in the Agency dropdown. There will be no change to the WSF vehicle preset
- 1.16 The Modify Card Details screen will only display one Agency and zone dropdown and will only be populated with a Sound Transit preset if set. Only ST will be available for selection. The King County Metro preset will not be displayed, even if configured.

#### **Terminal Revalue Unit**

- 1.17 The Metro Monthly Vanpool/Transit Pass 2 Zone bundle will be removed from the TRU sales list

#### **Android Inspection Application**

- 1.18 The Android Inspection Application (AIA) will be updated with the new names as referenced in SOLN - 3, SOLN - 4 & SOLN - 5.

#### **Waivers**

The following waiver pertains to the solution:

- All other articles and external resources that relate to or are impacted by the solution, including any Agency controlled knowledge base pages and any Agency hosted forms, shall be managed and updated directly by the Agencies
- All Agency managed or hosted forms that currently reference the Vanpool product bundles are out of scope and will be updated directly by the Agencies in conformance with the changes presented in this Amendment 412
- Any Agency Ticket Vending Machine ("TVM") user interface updates are out of scope. Sound Transit will need to coordinate with Scheidt and Bachmann, the current TVM vendor, for any user interface changes required as a result of the Work in this Amendment 412

#### **Documentation Updates**

The following documents will be updated as a result of this solution:

- SEA-00045 Customer Service Terminal (DR 108)
- SEA-00538 Product Business Rules
- SEA-01438 ORCA Cardholder Website Functional Specification
- SEA-01539 ORCA Call Center Website Functional Specification

- SEA-10316 Android Inspection Application – Functional Specification
- SEA-10658 ngORCA Data Migration Implementation Plan (CR-13002)

## **Section 2.0 Schedule**

2.1 The Work described in Section 1.0 will be completed by July 1, 2018.

The Metro Monthly Vanpool/Transit Pass should be in production on June 15, 2018, and consistent set released after June 16, 2018 for activation on July 1, 2018.

The Metro Monthly Vanpool/Transit Pass 2 Zone bundle July 2018 pass should be removed from sale by July 1, 2018.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to amend the Contract as follows:

## **Section 3.0 Compensation Changes**

Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

## **VI. IMPLEMENTATION**

### **SPECIAL PROGRAMS**

<b>LUMP SUM COST</b>
--------------------------

#### **Amendment No. 412**

King County Metro July 1, 2018 Fare Change	
<b>TOTAL</b>	<b>\$16,232</b>

#### Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Four Hundred and Twelve shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

#### Vix Technology (USA) Inc.

By: Gary Higgins  
Its: General Manager  
Date: 8-13-2018

#### The Agencies

By: Christy Hink  
Their: Operations Manager  
On behalf of the Agencies  
Date: 8/13/2018